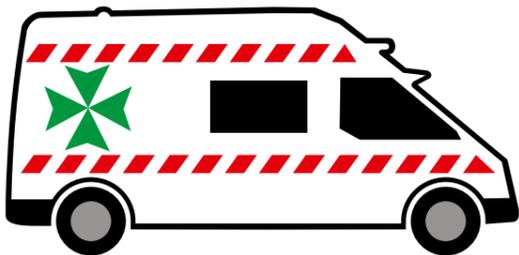# In an emergency, call Triple Zero (000)

To contact the police, fire or ambulance in an emergency, call Triple Zero (000) from any telephone in Australia. Calls are free.

000
EMERGENCY

When to call Triple Zero (000)

You should only call Triple Zero (000) in life threatening or time critical situations when an urgent response is required from police, fire or ambulance.

What will happen when I call Triple Zero (000)?

The operator will ask you which emergency service you require—police, fire or ambulance —and will connect you. The operator may also ask where you are calling from.

What if I have difficulty speaking English?

If you have difficulty speaking English, you can ask for an interpreter once you have been transferred to the emergency service you requested. You will not have to pay for the interpreter.

When you call Triple Zero (000), stay calm, stay on the line and clearly answer the operator's questions.

www.**triplezero**.gov.au

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